

WELCOME



6345 S. 56th Street Suite 100
Lincoln NE 68516
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Welcome to the Center for Spine and Sport Rehab!

Office hours: Office hours are Monday – Friday 7 am to 6 pm and Saturday by appointment. To meet your individual needs, we may offer earlier or later appointments. Our voicemail is available off hours and on weekends. We will do our best to return your call as soon as possible. **Please call 911 if there is an emergency.**

Appointments: we realize unexpected situations occur. If your schedule does change and you have to cancel your appointment, please call in advance so that we may offer that time to another person. If you will be late please call as we may need to reschedule your appointment. If you miss 3 appointments without proper notice your care may be terminated at your therapist's discretion.

Financial Information: Co-pays are due at the time of service. We will try to remind you at your appointment time to make sure they are paid. We will verify your insurance benefits; however, **it is helpful for you to also verify your benefits to prevent unexpected costs. We will bill your health insurance and any remaining balance is your responsibility.**

We do not bill secondary insurance unless the primary insurance is Medicare.

Balances unpaid after 60 days will accrue a 1.5% finance charge each billing cycle.

Balances unpaid after 90 days must have payment arrangements made with our billing department.

Balances unpaid after 120 days will be turned over to a collection agency.

Checks returned with non-sufficient funds will be charged a \$35.00 fee.

We appreciate you choosing the Center for Spine and Sport Rehab for your Physical Therapy. We look forward to helping you feel better and accomplish your goals. We welcome any feedback you may have throughout the course of your therapy. Should you have any questions or concerns, we encourage you to discuss them with your therapist or Beverly, our patient representative.

Thank you!